

### Ram Chameli Chadha Vishvas Girls College Ghaziabad

AISHE CODE : C-28591

### MECHANISMS FOR SUBMISSION OF ONLINE/ OFFLINE STUDENTS **GRIEVANCES**

The College has an effective and objective multi-tier Grievance Redressal Mechanism consisting of several committees that focus on careful and sensitive handling of student grievances.

The institute has a mechanism for submission of online /offline student's grievance. Any stakeholder of the College may loadge a complaint. The complaint should be made to grievance Redressal Committee through online grievance redressal portal oroffline method throughcomplaint box.

## PROCEDURE OF SUBMISSION OF GRIEVANCES

**SUBMISSION OF ONLINE AND OFFLINE GRIEVANCES** 

OFFLINE THROUGH COMPLAINT BOX

ONLINE THROUGH WEBSITE

#### SYSTEM OPERATED FOR SUBMISSION OF OFFLINE GRIEVANCES

- 1. The aggrieved student(s) may directly approach the Convenor of appropriate committee with a written application.
- 2. In case of ragging related grievances, the aggrieved student (s) may directly inform any of the members of the Anti-Ragging Cell. The details of the Anti-Ragging Cell are published on the website.
- 3. Grievances, on plain paper, may be posted in complaint boxes fixed around the campus at the following places:
  - a. Near Guard Room
  - b. Near Principal's Office of the Main Campus

PRINCIPAL Ram Chameli Chadha Viswas Girls Cohe C-22, Meerut Road, Ghaziabad

Affiliated to C.C.S. University, Meerut and AKTU, Lucknow (Approved by NCTE and AICTE)



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- 4. For matters of teaching-learning and internal assessment, students are advised to first express their grievance to the concerned faculty members. On non-resolution of grievance, the student may approach the Convenor, students' grievances cell with a written application.
- 5. Aggrieved student (s) may also submit their grievance in writing to the Principal



### SYSTEM OPERATED FOR SUBMISSION OF ONLINE GRIEVANCES

The student may register their grievances online through the following links available in the college website. <a href="https://www.rccvgc.com/greivance">https://www.rccvgc.com/greivance</a> cell.php



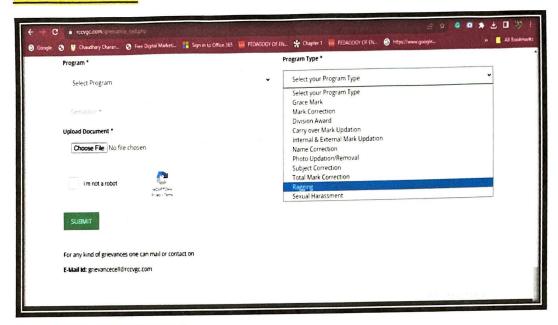


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Various Types of complaints can be registered through the <a href="https://www.rccvgc.com/greivance">https://www.rccvgc.com/greivance</a> cell.php

### **ANTIRAGGING**



### SEXUAL HARASSMENT

