



MECHANISMS FOR SUBMISSION OF ONLINE/ OFFLINE STUDENTS GRIEVANCES

The College has an effective and objective multi-tier Grievance Redressal Mechanism consisting of several committees that focus on careful and sensitive handling of student grievances.

The institute has a mechanism for submission of online /offline student's grievance. Any stakeholder of the College may lodge a complaint . The complaint should be made to grievance Redressal Committee through online grievance redressal portal or offline method through complaint box.

PROCEDURE OF SUBMISSION OF GRIEVANCES



SYSTEM OPERATED FOR SUBMISSION OF OFFLINE GRIEVANCES

1. The aggrieved student(s) may directly approach the Convenor of appropriate committee with a written application.
2. In case of ragging related grievances, the aggrieved student (s) may directly inform any of the members of the Anti-Ragging Cell. The details of the Anti-Ragging Cell are published on the website.
3. Grievances, on plain paper, may be posted in complaint boxes fixed around the campus at the following places:
 - a. Near Guard Room
 - b. Near Principal's Office of the Main Campus

Handwritten signature and date: 23/11/23
Dr. NEETU CHAWLA
PRINCIPAL
Ram Chameli Chadha Vishwas Girls College
C-22, Meerut Road, Ghaziabad

Affiliated to C.C.S. University, Meerut and AKTU, Lucknow
(Approved by NCTE and AICTE)

Campus 1: C-22, Meerut Road, Ghaziabad. Pincode-201003 U.P. (India)
Campus 2: A-6 (II), Sector-22, Meerut Road, Ghaziabad. Pincode - 201003 U.P. (India)
E-mail: rccvpgcollege10@gmail.com . rccvnaac@gmail.com Phone No: 0120-4163604



Ram Chameli Chadha Vishvas Girls College Ghaziabad

AISHE CODE : C-28591

4. For matters of teaching-learning and internal assessment, students are advised to first express their grievance to the concerned faculty members. On non-resolution of grievance, the student may approach the Convenor, students' grievances cell with a written application.
5. Aggrieved student (s) may also submit their grievance in writing to the Principal



SYSTEM OPERATED FOR SUBMISSION OF ONLINE GRIEVANCES

The student may register their grievances online through the following links available in the college website. https://www.rccvgc.com/greivance_cell.php

Affiliated to C.C.S. University, Meerut and AKTU, Lucknow
(Approved by NCTE and AICTE)

Campus 1: C-22, Meerut Road, Ghaziabad. Pincode-201003 U.P. (India)

Campus 2: A-6 (II), Sector-22, Meerut Road, Ghaziabad. Pincode - 201003 U.P. (India)

E-mail: rccvpgcollege10@gmail.com . rccvnaac@gmail.com Phone No: 0120-4163604



Ram Chameli Chadha Vishwas Girls College Ghaziabad

AISHE CODE : C-28591

Various Types of complaints can be registered through the https://www.rccvgc.com/greivance_cell.php

ANTIRAGGING

The screenshot shows a web browser window with the URL https://www.rccvgc.com/greivance_cell.php. The page contains a form for registering a grievance. The 'Program Type' dropdown menu is open, showing a list of options: Select your Program Type, Grace Mark, Mark Correction, Division Award, Carry over Mark Updation, Internal & External Mark Updation, Name Correction, Photo Updation/Removal, Subject Correction, Total Mark Correction, Ragging (highlighted in blue), and Sexual Harassment. The form also includes fields for 'Program', 'Semester', and 'Upload Document', along with a 'SUBMIT' button and contact information for the grievance cell.

SEXUAL HARASSMENT

The screenshot shows the same web browser window as above, but with the 'Sexual Harassment' option selected in the 'Program Type' dropdown menu. The form fields and other elements are identical to the previous screenshot. A handwritten signature and date '23/11/23' are visible over the bottom right of the form. A blue stamp is also present, reading 'DR. NEETU CHAWLA PRINCIPAL Ram Chameli Chadha Vishwas Girls College C-22, Meerut Road, Ghaziabad'.

**Affiliated to C.C.S. University, Meerut and AKTU, Lucknow
(Approved by NCTE and AICTE)**

Campus 1: C-22, Meerut Road, Ghaziabad. Pincode-201003 U.P. (India)

Campus 2: A-6 (II), Sector-22, Meerut Road, Ghaziabad. Pincode - 201003 U.P. (India)

E-mail: rccvpgcollege10@gmail.com . rccvnaac@gmail.com Phone No: 0120-4163604